

BCWS Online New Recruit Bootcamp 2021

Introduction to the Storyline Course Platform

The online course modules were created in a program called Articulate, using a platform called Storyline360. The course delivery strongly resembles Powerpoint, but it features interactive elements to increase learner engagement with the course material. Interactions within the course will be accompanied by voiceovers to help guide you as a learner.

Please click the link below for an introduction to the Storyline course platform:

[Introduction to Storyline360](#)

Course Completion Forms

In order to track the successful completion of each chapter of NRBC by each new recruit, there is a Chapter Completion Form after the final test in each chapter. It is **mandatory** that you complete the Chapter Completion Form form at the end of each chapter.

You will need to complete the form and click Submit **on the form** before clicking the next button to proceed to the next slide.

CHAPTER 1 – INTRODUCTION TO THE BC WILDFIRE SERVICE

CHAPTER COMPLETION CONFIRMATION



NRBC Chapter 1 : Introduction to BCWS

Please complete this form as proof of your successful completion of Chapter 1 of New Recruit Bootcamp.

*Required

Email address *

CHAPTER 1 – INTRODUCTION TO THE BC WILDFIRE SERVICE

CHAPTER COMPLETION CONFIRMATION

Learners Name (Last Name, First Name) *

Your answer

A copy of your response will be emailed to the address that you provided.

Submit

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Google Forms

The form is configured so that a copy of your response will be emailed to the address you provided. Ensure you keep the confirmation email! In the instance that there is a discrepancy in our chapter completion tracking sheet, we will need you to share that confirmation email with us

Course Evaluation Forms

Similarly to the Course Completion Form, each course will have a Course Evaluation Form. We strongly encourage you to take the time to complete this form, as it will help us to improve future deliveries of these courses. These forms are anonymous, so we will not receive any identifying information about who has completed the form.

CHAPTER 1 – INTRODUCTION TO THE BC WILDFIRE SERVICE
CHAPTER FEEDBACK



New Recruit Bootcamp Course Evaluation

Please submit feedback regarding the chapter of New Recruit Bootcamp you have just completed.

NEXT

How would you improve the course formatting (interactions, voice overs, slide design, etc.) ? *

Your answer

Submit

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Google Forms

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Online Course Delivery FAQ

These Frequently Asked Questions have been developed from recommendations from the Articulate support team and personal experiences of BCWS staff when testing the courses. This list is comprehensive, but other difficulties may be encountered. As stated at the bottom of this section, please do not hesitate to reach out for support if you are running into technical difficulties.

Question	Answer
Can I access the courses from a mobile device, or a tablet (such as an Ipad)?	<p>The courses can be completed on both Windows and Mac platforms.</p> <p>The courses can be accessed and completed using a desktop computer, laptop, mobile device, and/or tablet.</p> <p>If possible, we recommend you complete the course on a desktop or laptop as the course delivery has been optimized for these platforms. This is to allow you as the user to access the course while also maintaining access to the menu and suggested resources available to you throughout the course.</p>

Do I need to be connected to the internet to complete these courses?	Yes, you will need to have internet connection while completing the courses.
What internet browser should I use for completing the course?	<p>The latest versions of Internet Explorer, Safari, or Firefox are the recommended browsers.</p> <p>Google chrome is <u>not</u> a recommended browser for completing these courses. There are reports that some audio features will unexpectedly cut out mid way through a slide when the course is viewed on Chrome. If this happens and you decide to start the course in a new browser, you will have to begin the course from the beginning. Therefore, we caution against using Chrome.</p>
If I refresh the browser in which I am completing the course, will the course resume where I last left off?	Yes, if you refresh the window, the course will resume where you last left off. If you are running into any technical problems with your internet browser this is the recommended course of action.
If I exit the browser in which I am completing the course, will the course resume where I last left off?	Yes, if you exit the browser window while doing the course, the course should resume where you last left off.
The Google Forms are not scrolling. How can I fix this?	<p>Try navigating back to the slide before the Course Feedback Google Form. When you come back to the form, you should be able to scroll.</p> <p>If you are still unable to scroll through the form, refresh your browser then select to resume the course.</p> <p>If this does not fix the form, please reach out to your support staff for assistance.</p>
I clicked submit on my course Completion Form but did not receive an email with the confirmation of my response.	<p>It can take a few minutes for this email to come through, so please wait 10 minutes before resubmitting the form.</p> <p>If after 10 minutes you still do not have an email confirmation, please refresh your browser and resubmit the form.</p> <p>If this does not work, please reach out to the support team for assistance.</p>
The exit slide is not allowing me to exit the course.	That is okay. As long as you successfully filled out the Course Feedback Form & Course Completion Form, and clicked submit on each form, you can simply exit the browser.

<p>I am having some technical issues with a course that are not addressed in this document. Is there someone available to assist me? How can I reach them?</p>	<p>Yes, there are individuals available for course support from Monday to Friday. They will be available between 0800 and 1600.</p> <p>You can reach the individuals at the following email: ProvTraining@gov.bc.ca</p> <p>If you have a technical question, please use the following subject line in your email: NRBC Online Delivery – Technical Problem</p> <p>They might not respond immediately, but if you send an email by 3pm it will be responded to by the end of that business day.</p>
<p>What if I need clarification on the course content?</p>	<p>You can contact the same email for support with the course content.</p> <p>Please use the following subject line in your email if your question is related to the subject matter in a course: NRBC Online Delivery - Subject Matter - (INSERT COURSE TITLE HERE)</p>